

WSQ Higher Certificate in Community and Social Service (Senior Services)

Objectives

- To understand the characteristics and needs of older person and how to relate and communicate with them effectively
- To acquire essential healthcare knowledge and skills to work in an aged care agency
- To identify the necessary safety and health measurements

Programme Structure

Classroom Training

The training adopts an interactive and experiential based approach. Trainers use a combination of lectures, exercises and discussions to enable participants to reflect and apply the topics in the real life situations. Participants diverse backgrounds will be integrated into the discussions and strategy planning exercise to provide a wholesome and holistic learning experience. Trainers further enhance and value-add to the learning effectiveness by incorporating elements of action learning and personal reflection of past experiences to communicate the ideas.

Workplace Attachment

Participant will be attached to eldercare organisations where the combination of theoretical knowledge, skills and attitudes that can be integrated in practice. It focuses on interactions and processes involving elderly, their families and significant other professionals which must be practiced and demonstrated in an appropriate workplace setting.

Structure of Assessment

a. Written Assessment

This is a summative assessment. The participant is expected to complete the assessment for each module on the same day at the end of the classroom training. The assessment can be in a form of Written Test / Report / Presentation / Questions, Short Answer Questions Case Study,

Role Play, etc.

b. Oral Questions / Interviews

It is a summative assessment. The participant is expected to complete this assessment during the workplace attachment. The participant would be engaged with oral questioning and interviews with our assessor(s).

c. Workplace Observation (WO)

It is a summative assessment. The participant is expected to complete the assessment during the workplace attachment. The assessor(s) will observe and assess the participant in his/her working environment. For selective units that may not be appropriate to have workplace observation, the assessor(s) will provide actual case scenarios to help the participant to complete his/her assessment.

Duration

The duration of the programme is 2.5 months on a full-time basis and comprises two components:

Classroom Training 19.5 days

Workplace Attachment 29.5 days

Language of Instruction

English

Teacher Learner ratio

1:20

Entry Requirements

§ Secondary 2 (with a pass in English) and above or

§ WSQ ESS Workplace Literacy and Numeracy Level 3 is recommended.

§ Able to read and write simple English.

Programme Fees

Total Course Fee	S\$	4,900.00
Less WDA Funding (70%)	<u>S\$</u>	<u>4,410.00</u>
Nett Course Fee	S\$	490.00
7%GST	<u>S\$</u>	<u>34.30</u>
Payable by participant	S\$	524.30

Programme Outcome

1. Apply Higher Common Processes in Senior Services
2. Participate in Workplace Safety and Health (WSH) Procedures
3. Participate in the Work Environment
4. Support Clients to meet their Physical, Emotional, Psychological, Cognitive and Spiritual Needs
5. Observe and Interpret Observation
6. Support Client to Maximize their Independence
7. Work within a Legal and Ethical Framework
8. Work in the Community and Social Services Environment
9. Respond to Illness, Accidents and Emergencies
10. Assist Clients With Personal Hygiene and Grooming
11. Assist in Feeding Clients
12. Transfer Clients with and Without Use of Equipment
13. Follow Basic Food Handling Practices
14. Demonstrate First Aid / CPR