

WSQ Advanced Certificate in Community and Social Services (Senior Services)

To equip learners who are already working or wishing to enter a Senior Services organisation with essential skills and knowledge to support and manage the administration and operations of eldercare organisations.

Who should attend

Participants who have a heart for our elders and would like to provide administrative support in the eldercare sector. They may pursue a career in community hospitals, nursing homes, day care centres, senior activity centres or eldercare organisations as Programme Co-ordinators or Centre Supervisors.

Pre-Requisites

GCE 'O' level or ESS WPL 4.

Course Outline

1. Apply a Legal and Ethical Framework
2. Fulfill Programme Administration Requirements
3. Provide Quality Case Work
4. Incorporate Advanced Common Processes in Senior Services
5. Support Interventions to Facilitate Independent Living for Specific and Complicated Disorders
6. Apply and Supervise Workplace Safety and Health (WSH) Policies and Procedures
7. Provide, Supervise and Monitor Services and Programmes for Clients
8. Liaise and Work with Others Services to Achieve Optimal Client Outcomes
9. Manage Workplace Relationships Effectively
10. Manage Multi-Disciplinary Professional and Stakeholders
11. Manage Challenging Behaviours
12. Work with Clients with Dementia
13. Advocate for Clients
14. Develop Innovative Programmes

Training Details

Course Title:

WSQ Advanced Certificate in Community and Social Services (Senior Services)

Date:

02nd May to 21st August
(24th Intake)

12th June to 29th September
(25th Intake)

2nd October to 31st January
(26th Intake)

Day:

Monday to Friday

Time:

8.45 a.m. to 5.45 p.m.

Fee:

S\$924 (Singapore Citizen/PR*)
S\$9,240 (Foreigner)

**WDA funding support (90%) is available for Singapore Citizens and Permanent Residents only. Fee is subjected to prevailing 7% GST.*

This course is offered under the Community and Social Services WSQ Framework and it includes written and oral assessment.

Contact Person:

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